Docket No.

198775US2



#### ES PATENT AND TRADEMARK OFFICE IN THE

IN RE APPLICATION OF:

Tetsuro MOTOYAMA, et al.

SERIAL NO: 09/756,120

GAU:

2152

FILED:

January 9, 2001

**EXAMINER:** 

FOR:

METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE UISNG EMAIL

## **INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97**

ASSISTANT COMMISSIONER FOR PATENTS WASHINGTON, D.C. 20231

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Applicant(s) wish to disclose the following information.

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#### REFERENCES

The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed
references are attached, where required, as are either statements of relevancy or any readily available English
translations of pertinent portions of any non-English language references.

A check is attached in the amount required under 37 CFR §1.17(p).

#### RELATED CASES

Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. A copy of the specifications is attached.

☐ A check is attached in the amount required under 37 CFR §1.17(p).

#### CERTIFICATION

☐ Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.

□ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

### DEPOSIT ACCOUNT

Please charge any additional fees for the papers being filed herewith and for which no check is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

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(OSMMN 03/02)

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## **LIST OF RELATED CASES**

	Docket Number	Serial or Patent No.	Filing or Issue Date	Status or Patentee
Ac	198775US2*	09/756,120	01/09/01	PENDING
AL	219976US28	10/157,902	05/31/02	PENDING
Ac	219977US28 PROV	60/359,648	02/27/02	PENDING
Ac	219978US28	10/157,904	05/31/02	PENDING
AL	222639US28	10/162,402	06/05/02	PENDING
AL	223618US28	10/157,903	05/31/02	PENDING
Ac	223832US28	10/157,905	05/31/02	PENDING

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5/12/09

\*Present application; listed for information

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